

ShieldPro Home Warranty Shipping Policy

Effective Date: [Insert Effective Date]

Thank you for choosing ShieldPro Home Warranty for your home protection needs. Our shipping policy outlines the terms and conditions regarding the eligibility for service and the conditions under which items are repaired or replaced. Please read this policy carefully to understand your rights and responsibilities as a ShieldPro Home Warranty customer.

Eligibility for Service:

Customers will become eligible for ShieldPro Home Warranty services 30 days from the date of enrollment in our warranty program. This waiting period is essential to prevent misuse of the service and to ensure that the policy is used for legitimate claims.

Condition of Items:

2. Please note that ShieldPro Home Warranty will only repair or replace items that have become damaged or inoperable due to normal wear and tear or unforeseen events that occurred after the 30-day waiting period. Items that were broken or damaged prior to the commencement of the warranty coverage will not be eligible for repair or replacement.

Submitting a Service Request:

3. To request service for a covered item that has become damaged or inoperable, please follow the steps outlined in our Service Request Process. This process can be found in your ShieldPro Home Warranty contract or on our website.

Inspection and Assessment:

4. After receiving a service request, ShieldPro Home Warranty may send a qualified technician to inspect the covered item. The technician will assess the condition and determine whether it is eligible for repair or replacement under the terms of your warranty.

Repair or Replacement:

5. If the covered item is deemed eligible for service, ShieldPro Home Warranty will arrange for repair or replacement as per the terms and conditions of your warranty contract. Please refer to your contract for details on coverage limits, deductibles, and any applicable service fees.

Exclusions:

6. Please be aware that ShieldPro Home Warranty reserves the right to deny service or coverage in cases where the damage or malfunction of a covered item is found to be the result of misuse, neglect, improper installation, or any other violation of the terms and conditions specified in your warranty contract.

By enrolling in ShieldPro Home Warranty, you acknowledge that you have read, understood, and agree to abide by the terms and conditions outlined in this shipping policy. Your satisfaction and peace of mind are our top priorities, and we are committed to providing you with reliable and efficient service.

For further information about our warranty coverage, please refer to your ShieldPro Home Warranty contract or visit our website.